

THE HOME OF BATHROOMS PLUMBING AND HEATING SINCE 1960

Please be assured that our priority is to provide you with the best possible quality, service, and value; these Terms and Conditions do not affect your statutory rights.

Terms and conditions

General:

- Quotation valid for 30 days.
- 50% deposit required to secure order and guarantee price.
- Balance to be paid in advance of dispatch.
- Ex-display items are 'Sold as seen', must be paid in full and taken within 1 week of order confirmation; Please note that ex-display items cannot be returned.
- Completed orders will be held for a max of 60 days (we will confirm when all product is available).
- Although every effort will be made to deliver product within the timeframe you desire, Beggs and Partners will not be responsible for costs incurred by supply chain delays or complications.
- The drawings and plans we produce are for guidance only, your plumber is responsible for ensuring all product specified, dimensions and pipework are compatible with the intended design.

Returns:

- Please ensure that all care is taken to check order details are correct prior to confirmation, as we do not offer a straight refund/returns policy due to the specialist nature of bathroom products.
- Please notify your sales person by email with any concerns or requests for changes within 14 days.
- Tiles; Please ensure your tiler has confirmed the quantity of tiles ordered, as no returns are accepted; any additional tiles required will be charged.
- Shower doors, shower trays and wet room glass: Please note that once a shower door/wet room screen or shower tray has been opened, it cannot be returned.
- Where product can be returned, handling/re-stocking fee's will apply.
- Full details of our 'Returns policy' are available on request.

Delivery/Access:

- A delivery charge of £35 (min) per delivery is applicable.
- Delivery will be to the nearest accessible point by pallet (kerbside, external only).
- Please let your salesperson know if you have access issues such as; unfinished/loose stone driveway, apartment or any factor that could influence the delivery.

Product maintenance and performance:

- No chemical cleaners to be used on any metalware, please use microfibre cloths only.
- All bathroom, plumbing and heating product should be installed by a professional plumber; electrical goods by an electrician and manufacturers guidelines on installation and performance must be adhered to. If products are not installed correctly by a competent qualified person, warranties will not be upheld.
- Do not install any product with a flaw or damage, installation will be regarded as product acceptance.
- Bathroom ventilation is required to ensure moisture build-up is reduced and does not affect the look or performance of product.

Signed:

Date:

Order number: